

Privacy Policy – www.europeanstaal.be

1. Controller (Data Responsible Party)

European Staal Belgium B.V.
Generaal Lemanstraat 74
2600 Antwerp, Belgium
E-mail: office.be@europeanstaal.eu

2. General Statement

We at European Staal Belgium B.V. value your privacy and take the protection of your personal data very seriously. We process your personal data in accordance with the General Data Protection Regulation (GDPR) and the Belgian Data Protection Act (DPA).

This privacy policy applies exclusively to the website www.europeanstaal.be. If you are redirected to other websites via links on our site, please consult the privacy policies on those respective websites.

3. Collection and Use of Personal Data

You can use our website without providing personal data. Insofar as personal data (e.g. name, address, email) is collected on our pages, this is done on a voluntary basis wherever possible.

Your personal data will only be used for the purposes stated in this privacy policy, namely:

- Processing inquiries via forms
- Handling applications
- Fulfilling contractual obligations (e.g. for purchases, deliveries)
- Legal obligations (e.g. retention periods)
- Fraud prevention (e.g. credit checks, where legally permitted)

Personal data will not be shared with third parties unless:

- It is necessary for the performance of a contract
- You have given explicit consent
- We are legally obliged to do so

4. Legal Basis for Processing

We process personal data on the following legal bases:

- Article 6(1)(a) GDPR – Consent
- Article 6(1)(b) GDPR – Contractual necessity
- Article 6(1)(c) GDPR – Legal obligation
- Article 6(1)(f) GDPR – Legitimate interest, for example to ensure website security

5. Rights of Data Subjects

Under the GDPR, you have the following rights regarding your personal data:

- Right to access
- Right to rectification

- Right to erasure ('right to be forgotten')
- Right to restriction of processing
- Right to object (especially in case of direct marketing)
- Right to data portability
- Right to withdraw consent at any time (if data is processed based on consent)

To exercise these rights, you can contact us via:

 office.be@europeanstaal.eu

 Or by post at the address mentioned above

You also have the right to file a complaint with the supervisory authority:

Gegevensbeschermingsautoriteit

Drukpersstraat 35, 1000 Brussel

Website: www.gegevensbeschermingsautoriteit.be

6. Data Retention and Erasure

We store personal data only as long as necessary:

- For the fulfillment of contractual or legal obligations
- Until the purpose of the data processing is achieved
- As long as you have not withdrawn your consent, if applicable

Data will be deleted in accordance with statutory retention periods (e.g. tax, warranty, commercial law), unless you have given us consent to retain it longer.

7. Use of Contact and Application Forms

When using our application or feedback forms, your data (including attachments) is used solely to process your request. This data is stored securely and is not shared with third parties not involved in the fulfilment of the contract. Once the contract has been fully processed, your data will be blocked for further use. After expiry of the tax and commercial law regulations, this data will be deleted without your consent. We will delete your data after your request or application has been completed unless legal retention duties apply.

8. Inventory and Transaction Data

Personal data required for initiating or executing a contractual relationship (inventory data) will be used solely for this purpose, e.g.:

- Delivering goods (data may be shared with logistics partners)
- Processing payments
- Handling returns or warranty claims

Data will be blocked once the contractual relationship has ended and deleted after expiry of legal retention periods.

9. Credit Check

If we offer services involving payment on account, we may conduct a creditworthiness check, provided this is necessary and legally permitted. You will be informed separately if such processing is required, and consent may be requested where applicable.

10. Server Log Files

The hosting provider automatically collects and stores information in server log files, which are transmitted to us by your browser. These include:

- Browser type/version
- Operating system
- Referrer URL
- Hostname of accessing computer
- Time of server request
- IP address

These log files are evaluated only in anonymized form for technical monitoring and security purposes and are not used to identify individual visitors.

11. External Links

External websites linked from our site are carefully selected. However, we are not responsible for their content or their data protection policies. Please review the respective privacy notices.

12. Contact

For all questions regarding this privacy policy and your data, please contact us at:

 office.be@europeanstaal.eu